

BACKFLOW PREVENTION

Annual backflow prevention device testing (business hours) – per device, per visit	\$150
Annual backflow prevention device testing (after hours) – per device, per visit	\$200
Repair of backflow prevention device due to normal wear and deterioration	Cost
Property surveying (business hours)	\$144
Property surveying (after hours)	\$203
Backflow security cage (to be considered for RPZ devices)	\$1300

New backflow prevention devices for existing water meters

20mm backflow prevention device (medium hazard)	\$1780
20mm backflow prevention device (high hazard)	\$1685
25mm backflow prevention device (medium hazard)	\$2125
25mm backflow prevention device (high hazard)	\$1755
32mm backflow prevention device (medium hazard)	\$3240
32mm backflow prevention device (high hazard)	\$2345
40mm backflow prevention device (medium hazard)	\$3850
40mm backflow prevention device (high hazard)	\$3085
50mm backflow prevention device (medium hazard)	\$5385
50mm backflow prevention device (high hazard)	\$5280
65mm or greater backflow prevention device (all hazards)	On application

OTHER CHARGES

Wastewater audits	\$260
Septage charges (Rosedale WWTP) (per load)	\$95
Septage charges (Pukekohe WWTP) (per m ³)	\$30

ADMINISTRATION CHARGES

Additional copy of account	\$5
E-billing (copy of account)	No charge
Processing of refunds (first refund no charge)	\$25
Special meter reading fee	\$25
Debt collection fee	\$65 + agency cost
Legal collection fee	\$125 + agency cost
Dishonoured cheque	No charge
Postage charges – within New Zealand	No charge
Postage charges – overseas	No charge
New product approval fee	\$615

INVOICING AND PAYMENT

We will send you a bill for the amounts you owe on a monthly basis; your bill will include a breakdown of how these amounts are calculated.

If you have trouble paying your bill please contact us. We will ensure that any customer unable to pay their bill can discuss options with us before we try to recover any outstanding payment.

Bill due date

The bill date plus 21 days.

Late payment fees

If you do not pay your bill within 24 days of the bill due date, you may be charged a late payment administration fee of \$7 or 1% of the overdue balance per month, whichever is greater.

Terms

This Water and Wastewater Charges leaflet is subject to any changes that Watercare is entitled to make in accordance with our Customer Terms. Customer Terms are outlined in our Customer Contract which is available upon request or can be viewed online at www.watercare.co.nz

Watercare

- Each day, Watercare supplies around 370 million litres of drinking water to the people of Auckland and treats around 350 million litres of wastewater and trade waste.
- The company draws water from around 40 sources, treats it and delivers it to homes and businesses via a vast network of pipes. It also collects, treats and disposes of wastewater, including trade waste from industry.

Watercare 
An Auckland Council Organisation

Watercare Services Limited
Private Bag 94010
Auckland 2241

www.watercare.co.nz
Customer Service line 09 442 2222

Non domestic water and wastewater charges

All prices in this brochure are inclusive of GST and are effective from 1 July 2013 until 30 June 2014.



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Water and Wastewater Charges

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WATER

Volumetric charges – **\$1.343 per 1000 litres**

WASTEWATER

For the 2013-14 financial year you will be charged volumetric charges and/or fixed charges depending on the charging methodology which applied to your property in the 2011-12 financial year.

Any volumetric wastewater charges are calculated using the formula in the charging methodology that applied to your property in the 2011-12 financial year* plus an increase in the unit rate of 3.6%.

Any fixed wastewater charges are calculated by using the total fixed charges resulting from the charging methodology that applied to your property in the 2011-2012 financial year* plus an increase of 3.6%.

* If for any reason your property was not charged for wastewater in the 2011-12 financial year, then you will be charged based on the charging methodology that would have applied if your property had been charged for wastewater during that year, plus an increase of 3.6%.

TRADE WASTE

Auckland City, Manukau, Papakura and Waitakere: Your current trade waste charges will continue. For assessed customers, 2012-2013 provisional charges apply.

Franklin, North Shore and Rodney: Your new trade waste charge will be your current charge.

INFRASTRUCTURE GROWTH CHARGES (IGC) (per household unit equivalent)

Metropolitan area (includes Hibiscus Coast, Kumeu-Huapai and Riverhead)	\$9775
Non-Metropolitan areas	
Beachlands/Maraetai (wastewater only)	\$7958
Franklin area (excluding Paerata)	\$13,685
Helensville	\$22,264
Kawakawa Bay (wastewater only)	\$27,830
Omaha/Matakana/Point Wells (wastewater only)	\$7728
Paerata (water only)	\$4888
Snells Beach	\$25,070
Waiwera	No further connections
Waiheke	No further connections
Warkworth	\$14,122
Wellsford	\$18,722

NEW CONNECTIONS AND DEVELOPMENT CHARGES (per hour unless noted)

Water and/or wastewater connection application processing	\$145
Works over application processing	\$145
Water and wastewater engineer	\$145
Network connection processing	\$145
Network connection inspection	\$130
CCTV inspection of wastewater sewer (per inspection)	\$360
Network extension inspections 1 to 4 lots (per subdivision)	\$655
Network extension inspections 5 to 10 lots (per subdivision)	\$1035
Network extension inspections 11 to 20 lots (per subdivision)	\$1740
Network extension inspections 21 to 50 lots (per subdivision)	\$2500
Network connection water shutdown (per shutdown)	On application
Pressure Wastewater Collection (PWC) Boundary kit	\$2415

TANKER FILLING STATIONS

Annual permit – fixed charge (per annum)	\$1725
Tanker filling station bond (reimbursable on the termination of the agreement) (GST excl)	\$1000

NEW NON-DOMESTIC WATER METERS * (with backflow prevention device)

20mm water meter	\$1357
25mm water meter	\$1702
40mm meter	\$4876
50mm meter	\$7130
50mm meter (high hazard)	\$8441
80mm meter	\$12,581
80mm meter (high hazard)	\$14,030
100mm meter	\$14,950
100mm meter (high hazard)	\$17,296
150mm meter	\$20,401
150mm meter (high hazard)	\$23,437

RELOCATION OF WATER METERS*

15 to 25mm meter relocation within two metres	\$360
15 to 25mm meter relocation more than two metres	\$550
40 to 80mm meter relocation within two metres	\$1840
100 to 150mm meter relocation within two metres	\$3726

DISCONNECTION OF WATER METERS*

15 to 25mm disconnection	\$360
40 to 50mm disconnection	\$667
80 to 150mm disconnection	\$989

*Processing fee applies. Additional charges may apply depending on the nature of the site, ie hard surfaces, specialised paving, road crossings or extending the watermain.

FIRE HYDRANT USE FEES

Standpipe hire – 65mm with meter and backflow (annual charge) ▶▶	\$1400
Standpipe hire – 25mm with meter and backflow (annual charge) ▶▶	\$1150

▶▶ Additional volumetric charges apply

METER TESTING

15 to 25mm (site test)	\$150
15 to 25mm (lab test)	\$300
Larger than 25mm	On application
Aborted test	\$75